

Smarter. Better. Essential.

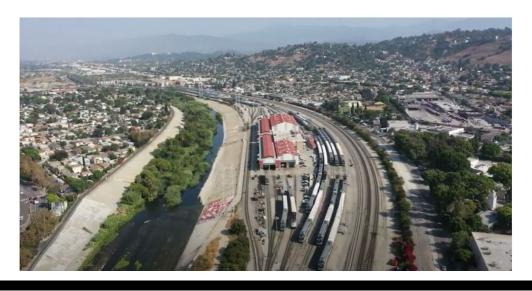
CMF UPDATE

Visit our Community Webpage

CMF AT A GLANCE

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Our Next Quarterly Meeting



Metrolink is committed to the community's safety. Due to the COVID-19 crisis, we will hold a "live" virtual Zoom meeting with a presentation from Metrolink staff. A "Virtual Meeting Room" (VMR) will be available for the community to watch a recording of the virtual meeting and review supplemental materials. The VMR will be available for review, questions and comments for 30 days following the community meeting.

Attendees will have the opportunity to participate in a live Q&A session during the live Zoom meeting as well as submit comments and feedback through the VMR.

Date: October 23, 2021

Time: 10:30 a.m. - 12:30 p.m.

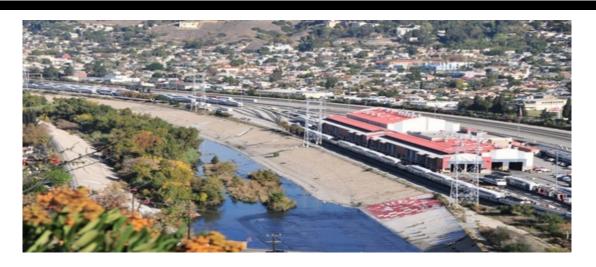
Location: Virtual

Webinar ID: 851 1109 4188 zoom link to meeting or Dial 833-548-0282 (Toll Free) or 877-853-5257 (Toll Free)

To access the VMR visit: <u>https://www.virtualeventroom.com/metrolink-cmf/</u>

In case you cannot join us, a recording of the meeting will be available for 30 days in the VMR. If you have questions, please contact Sylvia Novoa at 213-452-0300 or by email at communityrelations@scrra.net

Central Maintenance Facility (CMF) Action Plan September 2021 Update



We continue to make progress on our commitment to be a good neighbor to the communities near the CMF. The CMF Action Plan is 90% complete, we are now focused on our longterm goal towards a zero-emissions future. To view the latest updates of the CMF Action Plan, please <u>HERE</u>. You can also view previous CMF updates by visiting <u>metrolinktrains.com/cmf</u>.

Ongoing sound monitoring:

The sound monitors are re-installed and back online. Access to the live readings can be found

at: <u>metrolinktrains.com/community-main/cmf</u>. To access more detailed sound readings that includes up to 24 hours of readings click on the links in the "monitor location key."

Tier 4 Update

We are excited to announce that all 40 Tier 4 locomotives are in service. The locomotive is commonly known as a Tier 4 because it meets the U.S. Environmental Protection Agency (EPA) Tier 4 emissions compliance, making it the cleanest diesel locomotive in the nation. Tier 4 locomotives reduce emissions 65% and 85%, when compared to legacy Tier 2 and Tier 0 locomotives respectively.

Tier 4 Noise Modifications:

Metrolink has found a software-based solution to help address the elevated noise coming from the F125 locomotive cooling fans during hotter summer temperatures. This effort is no longer on hold and we installed the software update on 97% of the Tier 4 locomotive fleet. Additionally, Metrolink staff will continue to notify the community when we expect hotter temperatures that result in increased noise at CMF.



Metrolink COVID-19 (Coronavirus) Response:

SHARED RESPONSIBILITY

CDC Requires Everyone to Wear Their Masks



COVID-19 has changed all our lives in countless ways. For the last few months, we have made real-time adjustments as stay at home orders, school closures and staged efforts to reopen our region and state have demanded much of our attention. At Metrolink, safety is foundational. Our agency has taken steps to protect against the spread of the COVID-19 disease while protecting our team members, riders, and communities. We thank you for your patience as we have worked to identify ways to enhance communication with the community and update agency practices.

Recovery Plan Framework:

The Metrolink team is working hard to adjust and prepare for the "new normal" and emerge from this pandemic a smarter, better passenger train service. With that in mind, we have developed a Recovery Plan Framework which emphasizes health, safety, and cleanliness; Health & Safety:

We enhanced cleaning and other safety procedures on our trains and at the locations where our employees work. Cleanliness updates include:

- Installation of new state-of-the-art antimicrobial air filters on all our train cars to ensure the air passengers breathe throughout their journey is safe and clean. They improve the air flow aboard our trains and destroy 99.9% of impurities including bacteria and viruses.
- Trains are deep cleaned every night as well as more staff added to clean more often
- Hand sanitizer stations in each train car
- A video of our cleaning process on our trains can be viewed <u>HERE</u>.
- Installing additional hand sanitizer stations in each train car

We launched the <u>How Full Is My Train?</u> tool for riders to see recent ridership of the train you plan to take and be assured there will be plenty of space for physical distancing. More information regarding the latest health and safety procedures on our trains can be found

at: metrolinktrains.com/cleancommute

On September 25, 2020, the Metrolink board approved the Recovery Plan Framework. Updates on the Recovery Plan Framework are given at Metrolink Board meetings and access to meetings and documents can be found

at: <u>metrolinktrains.com/about/board-meetings/agendas-</u> <u>documents</u>. The latest update on the progress of the Recovery Plan was given at the September 24, 2021 board meeting which can be viewed <u>here</u>.

Metrolink Operations:

Due to COVID-19, Metrolink has seen a reduction in ridership of up to 90% at its lowest. As a result, Metrolink temporarily

reduced its service by 30% on March 26, 2020. You can find the latest schedule information at <u>metrolinktrains.com/temporary-service</u>.

Metrolink has utilized the reduced service levels to accelerate maintenance and rehabilitation activities. For our trains, Metrolink is utilizing four fewer trainsets per day to operate the reduced service. As a result, we have enhanced preventive maintenance on the equipment and used the additional flexibility to address unscheduled maintenance events more strategically. For the infrastructure, Metrolink has used the longer work windows afforded by reduced service to accelerate repairs to track, ties and signal infrastructure.

To get more information about Metrolink's service or response to COVID-19, please visit <u>metrolinktrains.com/coronavirus</u> or text "ML19" to "#333777".

Safety Reminder

Camping, walking, driving or playing near any active train line or along the Metrolink right-of-way (ROW) is dangerous. We know that homelessness is a challenge our communities face. If you see an homeless encampment along the Metrolink ROW please contact us at (866) 640-5190.

Questions and concerns can be directed to Metrolink's Community Relations 24-hour hotline at (213)452-0400 or to <u>communityrelations@scrra.net</u>.

Sylvia Novoa | Metrolink Community Relations (213)452-0300 | communityrelations@scrra.net

STAY CONNECTED

